



Center for Quality and Competitiveness
2015 PROJECT ACCOMPLISHMENT REPORT

I. Project Information

Project Code QBIBS
Project Title e-Learning on KM for SME Top Management
Project Start 01 August 2015
Project End 01 November 2015
Project Price PhP 250,903.00
Client Organization Asian Productivity Organization

II. Project Team

Project Manager Homer H. Alcon
Team Members Amel D. Abanto, Ma. Theresa A. Agustin, Earl P. Tongol, Myrla D. Ong Gue, Cherier N. Villanueva, Nory B. Evangelio
Supervising Fellow Ma. Theresa A. Agustin
Consultants/ Resource Persons N.A.

III. Project Details

Project Description Implementation of e-Learning Course on Knowledge Management for SME Top Management.
Project Objective To train participants from SMEs in the knowledge management (KM) methodology, framework, tools, and techniques and the APO KM framework. To show that KM is a useful tool that increases SMEs productivity and illustrates how KM could be adopted in participants' organizations.
Focus Area Quality and Productivity
Project Type Regular
Regional Coverage National Capital Region

IV. Project Accomplishments

Key Activities Implemented

- Preparation of Logistics
- Public Offering Invitations
- Implementation of e-Learning Course
- Project Report and closure.

Major Outputs

- Implementation of e-Learning Course, including site visit

Project Impact

- Participants' awareness of the KM potentials in their organization that can improve their quality and productivity.
- Willingness of participants to implement KM
- The KM framework can be a platform for introducing or using other productivity and quality techniques.
- The participants were referred by the DOST and the Department of Agriculture. It is a cluster that can realize the importance of KM in their operations.

Lessons Learned

- While searching for e-learning participants there were problems with the time-sharing of the fax machine. We resorted to partnerships with government agencies involved in assisting



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SMEs. Other government agencies are therefore an important resource in reaching out to SMEs.

- While looking for site visit hosts, it was realized that there were four (4) SMEs that participated in the APO demonstration company together with moon dish. Out of the four(4) only Moon Dish was successful. The other three expressed their regrets and their experience with the demonstration project. With this knowledge, it can be emphasized that a successful program may require the active participation of more than one SME.

V. Attachments

- Directory of Participants, Attendance and Exam
- Histogram of Exam Scores
- Photo Documentation
- Course Evaluation

Prepared by:


HON. H. ALCON
Project Manager

Noted / Approved by:


ARNEL D. ABANTO
Center Head

Notes:

1. Project details on Section I-III can be generated thru PMIS based on PMS inputs.
2. Project Managers are required to accomplish Section IV & provide Section V to reflect results of project implementation
3. Project Managers can update/adjust the pre-filled sections(I-III) based on actual data